SCAM & CYBER SECURITY DOS & DON'TS

Anyone can be impacted by cybercrime, identity theft and scams.

Protect yourself, family and friends by following our cyber dos and don'ts.

DON'TS 🔀





Talk to family and friends about your concerns and experiences.



Never provide remote access to your device unless you initiated it.



Use your own smartphone's data network instead of public wi-fi.



Don't take the bait. Never respond to emails or texts that request your personal information.



Run anti-virus and update apps and operating systems as often as you can.



Avoid pressure to respond. Scammers want you to respond without thinking.

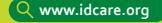


Be wary that communications you recieve may be from a scammer.



Don't delay. If you think you've been scammed, call your bank and IDCARE.

Contact IDCARE as your one-stop-shop and get your own tailored Response Plan.





1800 595 160









THE KEYS TO STAYING SAFE



Pause! Think! Seek advice!

- Never provide remote access

Use known organisation contact details



🦰 Make passwords long, strong and unique



Consider a passwords manager



Multi-Factor all accounts

ABOUT IDCARE

IDCARE is a free national identity and cyber support service.

More than one million Australians experience a scam, cyber crime or identity theft event each year.

If you or someone you know has been impacted by an identity or cyber crime, don't be embarrassed.

IDCARE has expert Identity and Cyber Security Case Managers who can provide you with tailored advice to help you get back in control.

CONTACT IDCARE 1800 595 160 www.idcare.org



IDCARE CAN HELP IF YOU:

- Discover someone is using your identity
- Click on the wrong link
- Visit a fake website
- Answer the wrong call
- **Provide personal information** to a scammer
- Lose your wallet
- Have your house broken into
- Discover your mail has been stolen
- Get caught in a relationship or investment scam







