



# ANNUAL REPORT

2020 - 2021



# CONTENTS PAGE

ABOUT US . . . . .	1
CHAIRPERSON'S MESSAGE . . . . .	2
OUR TEAM . . . . .	3
OVERVIEW AND HIGHLIGHTS . . . . .	5
PROJECT SPOTLIGHT . . . . .	6
HIGHLIGHT SNAPSHOTS . . . . .	7
OUR MEMBERS . . . . .	9
OUR EVENTS . . . . .	10
OUR FINANCIAL OVERVIEW . . . . .	10
OUR FUTURE PLANS AND SUMMARY . . . . .	11



# ABOUT US

## WHO WE ARE

Neighbourhood Watch Northern Territory Incorporated is a not-for-profit organisation with a vision of creating safer, better connected and more inclusive communities.

We aim to do this with a focus on two key elements: education and connection.

## WHAT WE DO

**Education:** Provide relevant and inclusive community safety information to all Territorians.

**Connection:** Help bring Territorians together to build safer and better informed communities.

## OUR VALUES



COMMUNITY



TRUST



RESPECT



ACCOUNTABILITY



ADAPTABILITY



# CHAIRPERSON'S MESSAGE

Well 2020-2021 has been another year full of challenges and uncertainty that we have worked through together. I am continually encouraged by the sense of community demonstrated by Territorians. Our members, board and operational team all embody what it means to be part of a connected and spirited community and I am proud and honoured to work alongside such a resilient and committed Team. My heartfelt thanks go out to all of you for your dedication and commitment to creating a safer, better connected and more inclusive NT.

In 2021, the Board of Management introduced a new strategic plan with a new vision of *safer, better connected and more inclusive Territory communities*. We believe this aspirational vision reflects the true purpose of our organisation. The plan also focuses on our role in helping Territorians work towards this vision through two key elements: education and connection.

Being an organisation that is committed to improving community connectivity, we value partnerships with other like-minded organisations. With that in mind, I would like to acknowledge the Northern Territory Police for their ongoing assistance and support. NT Police is Neighbourhood Watch NT's (NHWNT) core funding provider. They also support us through the provision of a full-time Police Constable, an operating venue and a board representative. Superintendent Ian Lea has been the NT Police representative throughout 2021 and we would like to wish him well for his retirement (August 2021). On behalf of our organisation, I would like to express my gratitude to NT Police for their valuable input, their dedication to keeping Territorians safe and their time and commitment to working with NHWNT to achieve this goal.

This year, after several successful collaborations, NHWNT and Victims of Crime NT have formalised a working partnership. This partnership has enabled both organisations to work together to help Territorians feel safer in our community. In addition to sharing office accommodation in Alice Springs, NHWNT and Victims of Crime NT have partnered with Alice Springs Town Council to deliver an exciting community safety initiative throughout 2021-2022.

Our small dedicated team, Hannah, Ash and Veronica, repeatedly rise to the occasion and continually adapted our operations to deliver the best outcomes despite the challenges. Over the past year they delivered two innovative new resources, *How safe is my place?* and *Neighbourhood Watch 4 Kids*. This was in addition to continuing to deliver our Seniors Personal Safety Workshops throughout the NT and securing Community Benefit Funding to grow the service delivery of these successful personal safety workshops to the broader community.

Our team, in conjunction with our volunteers, have also been active in the community, having attended 65 community events throughout the year and increasing our membership by 40%.

Upon reflection of the last twelve months, I am extremely proud to be part of this innovative and community focused organisation. I extend my gratitude to all of our members and the wider community for your ongoing support and I look forward to another year of ongoing success and community safety.



A handwritten signature in blue ink, appearing to read 'J.M.'.

Jenny Malone  
NHWNT Chairperson

# OUR TEAM

## OUR BOARD OF MANAGEMENT

The Neighbourhood Watch NT Board of Management is responsible for the overall governance, management and strategic direction of our organisation. Our Board is a team of dedicated and community-minded individuals who volunteer their time, skills and efforts in the interests of community safety. Neighbourhood Watch NT extends it's gratitude to our Board members and thanks them for their ongoing commitment and dedication.

### The 2020-2021 Board of Management are as follows:

Chairperson - **Jennifer (Jenny) Malone**

Vice Chairperson - **Virginia Read**

Treasurer - **Andy Lewis**

Secretary - **Geoff Boyton**

Public Officer - **Gabrielle (Gabby) Mappas**

LGANT Representative - **Jeffrey McLaughlin**

NT Police Representative - **Superintendent Ian Lea**

Board Member (Katherine Representative) - **Jenny Duggan**

Board Member - **Mark Snowden**

Board Member - **Kurt Schulte-Schrepping**



Members of the NHWNT Board of Management at the 2020 AGM. Pictured left to right: Andy Lewis, Jenny Duggan, Jenny Malone, Mark Snowden, Superintendent Ian Lea and Geoff Boyton.

## OUR VOLUNTEERS

The NHWNT Volunteers are an integral part of our organisation. NHWNT extends our thanks and appreciation for their contribution and assistance in helping to create safer, better connected and more inclusive NT.

In 2020, the following people were awarded NHWNT Volunteer Appreciation Certificates:

Jenny Duggan

Geoffry Boyton

Judy North

Mike North

Di Barclay

Duana Job



## OUR OPERATIONAL TEAM

The Operational Team for 2020-2021 are as follows:

Executive Officer - **Hannah Finbow**

Marketing and Communications Officer - **Ashleigh Ascoli**

Southern Community Development and Engagement Officer - **Veronica Larson**

Police Support Officer - **Senior Police Auxiliary Sue Seears**



Hannah has been working at NHWNT and leading the team for five years. Hannah manages the daily operations of our organisation, people, projects and resources.

*Hannah pictured on left with NHWNT members.*



Veronica joined NHWNT in April, 2021 as the Southern Community Development and Engagement Officer. Veronica resides in Alice Springs and is responsible for the growth and development of NHWNT in the Southern Region.



Ashleigh is the NHWNT Marketing and Communications Officer and joined the team in April, 2019. Ashleigh is responsible for the communication and marketing efforts across the organisation.

*Ashleigh pictured on left with NHWNT member.*

# OVERVIEW & HIGHLIGHTS

Neighbourhood Watch NT are excited to report on another year of continual growth. During 2020-2021 we had a 40% growth in membership across the NT and delivered on a number of initiatives set out in our 2019-2020 Annual Report.

In 2019-2020 we commenced the development of three major community safety resources and in 2020-2021 we launched these with great success.

In September 2020, we launched *How safe is my place?* an online home security self-assessment in collaboration with Victims of Crime NT and based on a Neighbourhood Watch Victoria initiative. Since its launch, *How safe is my place?* has been completed by 206 individuals across the NT.

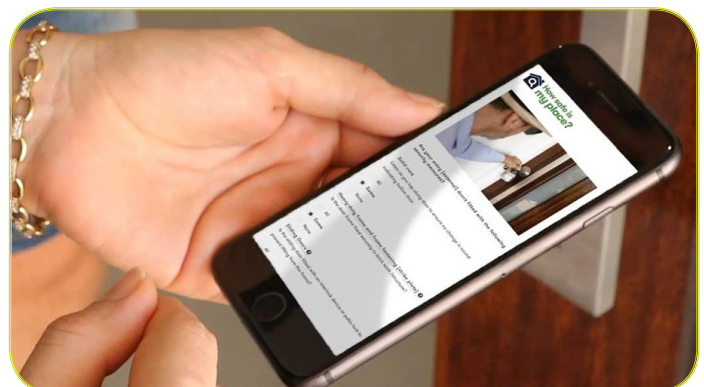
In January 2021, Neighbourhood Watch NT launched *Neighbourhood Watch 4 Kids (NHW4Kids)*. *NHW4Kids* is an e-learning portal which takes parents and caregivers on an interactive learning journey to improve safety knowledge, increase confidence and empower their children to trust their instincts and react appropriately to unsafe situations. *NHW4Kids* has had 729 individual users since its launch. This project was funded in part by a Towards Zero Road Safety grant.

Following the success of our Seniors' Personal Safety Sessions, launched in 2019-2020, NHWNT continued and expanded upon this program in 2020-2021. Over the last twelve months we have worked in partnership with Victims of Crime NT and Personal Protection Strategies to continue the delivery of our Seniors' Personal Safety Sessions and to create a new program of Community Personal Safety Sessions. In 2020 we secured funding for these sessions through the Community Benefit Fund.

In total we delivered sixteen Personal Safety Sessions across the NT to varying audiences. 250 community members attended sessions to increase their confidence, improve their safety knowledge and learn practical safety strategies.

Amidst 2020 Covid-19 restrictions, NHWNT launched a *Physical Distancing shouldn't be Socially Isolating* campaign. This campaign encouraged Territorians to stay connected whilst practicing physical distancing. In May 2021, Neighbourhood Watch NT were nationally recognised for this campaign and were awarded a Special Commendation from Relationships Australia through their Communities Connected initiative.

During 2020-2021, NHWNT continued the development of *MyVault*, a mobile application which assists Territorians to store important information about their personal property. The *MyVault* application will launch in early 2022.





# PROJECT SPOTLIGHT

## PERSONAL SAFETY SESSIONS

The ongoing development and delivery of our Personal Safety Sessions was a highlight for 2020-2021.

In partnership with Victims of Crime NT and Personal Protection Strategies a total of sixteen Personal Safety Sessions were held across Darwin, Palmerston, Katherine, Batchelor and Alice Springs.



**16**

Personal Safety Sessions held across the NT.

**250+**

Community members attended Personal Safety Sessions.

*"A very good course, informative and confidence boosting."*

*- Alice Springs Senior's Session Participant*



**99%**

of participants surveyed reported that they were likely or very likely to recommend the sessions to others.

*"Today has been life changing, I am now far more aware."*

*- Katherine Senior's Session Participant*



*Everyone should do a session!*

*- Darwin Senior's Session Participant*



*"Very well presented for our senior age group. It was also good fun."*

*- Palmerston Senior's Session Participant*

# HIGHLIGHT SNAPSHOTS

In addition to the delivery and participation in a range of community engagement events and activities, there have also been numerous operational successes throughout 2020-2021.

All of this work has been made possible through the significant funding and support we continue to receive from the NT Police and the contribution of our Volunteers.

**40%**

growth in membership.



## ***How safe is my place?***

NHWNT collaborated with Victims of Crime NT to create an online home security self-assessment based on a Neighbourhood Watch Victoria initiative.

*September, 2020*



**65**

community events attended in 2020-2021

## **Special Commendation**

NHWNT were awarded a Special Commendation from Relationships Australia through their *Communities Connected* initiative. We were recognised for our *Physical Distancing shouldn't be Socially Isolating* campaign and our commitment to creating safer and better connected communities.

*May 2021*

**10%**

growth in Facebook followers.

## **Road Safety Grant**

NHWNT were the recipients of a Towards Zero Road Safety Grant. The \$5000 grant helped to support the development of NHW4Kids.

*November 2020*

# 1973

Neighbourhood Watch NT Members

# 250

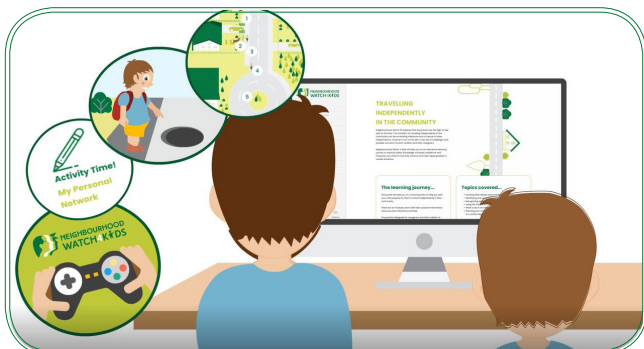
Over 250 community members attended Personal Safety Sessions across the NT. 16 sessions were held, in partnership with Victims of Crime NT and Personal Protection Strategies.



## Neighbourhood Watch 4 Kids

NHWNT launched *NHW4Kids*, an e-learning portal that aims to support caregivers to improve their child's safety knowledge, increase their confidence and trust their instincts to react appropriately to unsafe situations.

*January, 2021.*



# 58,000+

people reached as part of *Stopping Crime on Santa's Time* Campaign.

*December 2020*



## MyVault

NHWNT have completed *MyVault*, a mobile application to assist Territorians in storing important information about their personal property.

*Early 2022 launch.*

# 2,700+

The Neighbourhood Watch NT website had over 2700 visits throughout 2020-2021.

## Volunteer Training

NHWNT developed a Volunteer Training program to be launched early 2022.

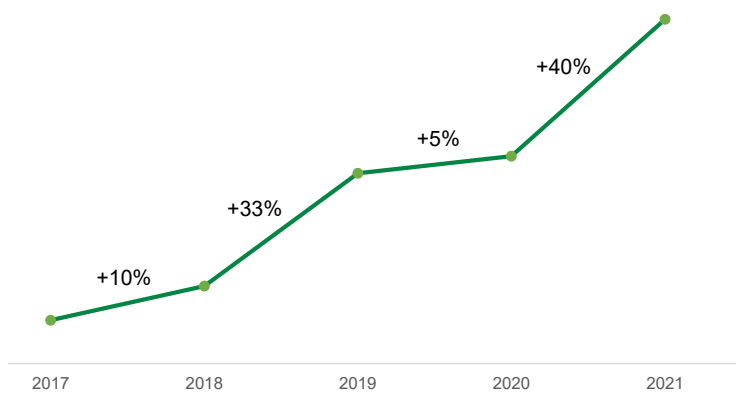
# OUR MEMBERSHIP

From 2014 onwards our organisation has documented year on year growth of membership. This year we have achieved our highest growth yet, with a 40% membership increase across the NT. Our membership base now stands at 1973 members.

Neighbourhood Watch NT are committed to our vision of *safer, better connected and more inclusive Territory communities*. In line with this, in 2020 we made some changes to our membership structure to make it easier for all Territorians to be involved in our organisation.

We now have three categories of membership, Subscriber Member, Voting Member and Volunteer Member, so that there is an option to suit everyone.

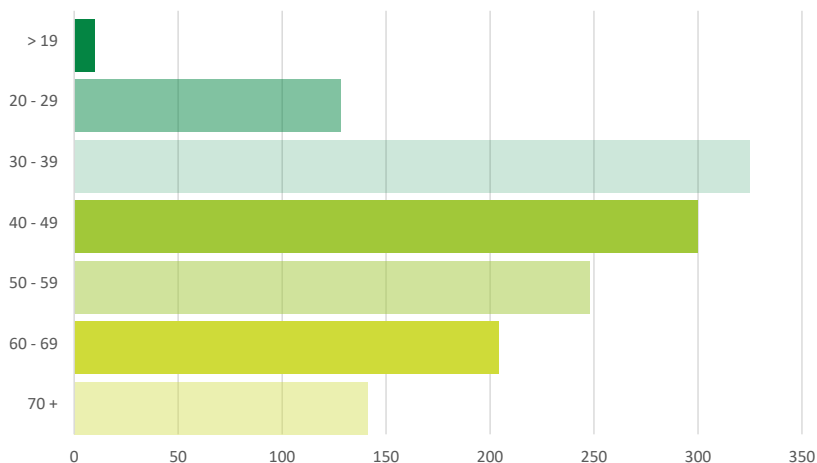
## MEMBERSHIP GROWTH BY YEAR



# OUR MEMBERSHIP BY AGE & LOCATION

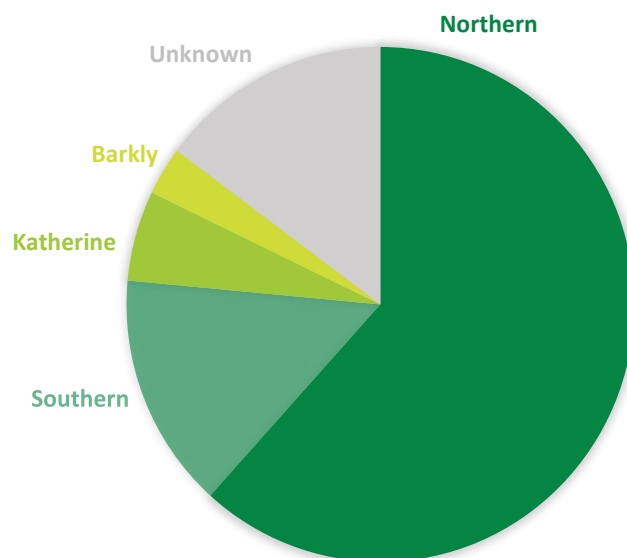
The NHWNT membership is extremely diverse and we are proud to report that we have members ranging from 15 years – 89 years from every region across the Northern Territory.

## MEMBERSHIP BY AGE



\*617 members did not disclose their date of birth.

## MEMBERSHIP BY LOCATION

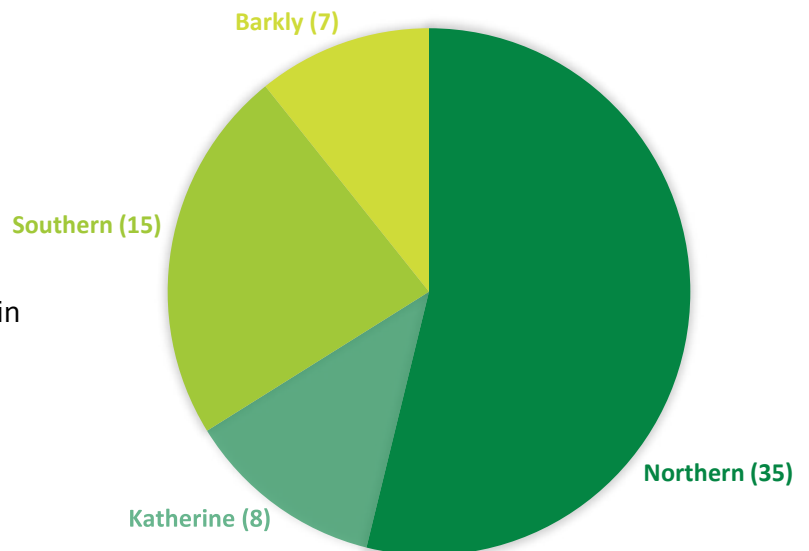


# OUR EVENTS

In 2020-2021 Neighbourhood Watch NT attended 65 community events across the Territory.

Continued event restrictions, due to Covid-19, saw our event participation across the NT decrease 36% compared to last financial year.

Event participation in the Northern region decreased 49% and event participation in Katherine decreased 20%. However, we are pleased to report that our event participation in the Barkly region increased from the previous financial year.

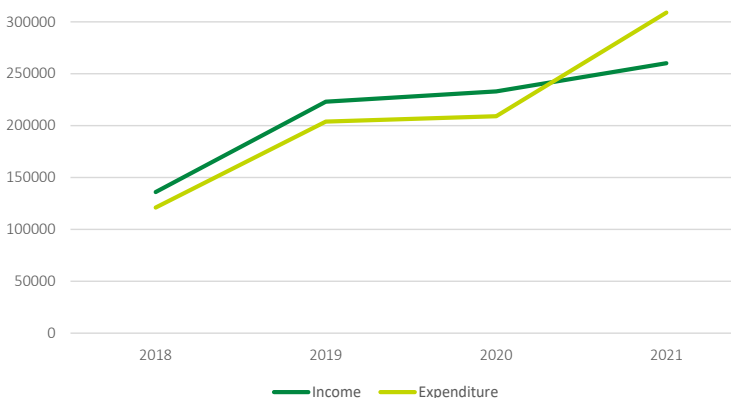


# OUR FINANCIAL OVERVIEW

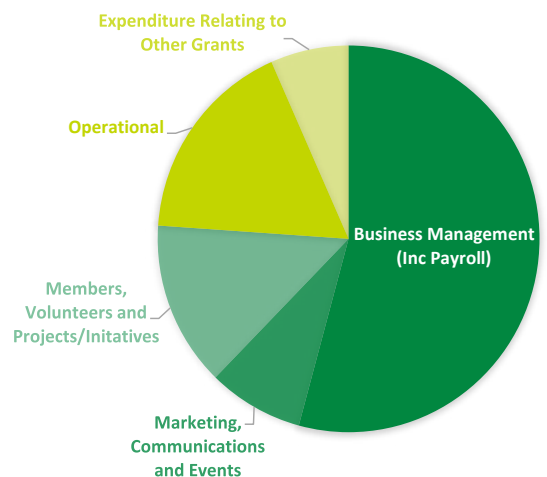
During 2020-2021 NHWNT’s income was \$260,105 (ex GST). The income included our core funding received from NT Police to the value of \$223,228.

During 2020/2021 NHWNT have received grants from Volunteering SA/NT, Department of Infrastructure, Planning and Logistics (Road Safety), and the community benefit fund. NHWNT’s annual expenditure has totalled \$308,885 for this financial year. For a detailed financial breakdown please refer to the 2020/2021 NHWNT Audit.

## INCOME AND EXPENDITURE BY YEAR



## EXPENDITURE CATEGORIES



# FUTURE PLANS & SUMMARY

2021-2022 will be another impactful year for project development, launch and promotion. We have a number of initiatives that have been developed in 2020-2021 which will be released in the next twelve months.

## **MyVault**

Neighbourhood Watch NT have developed a mobile application to assist Territorians in storing important information about their personal property. *MyVault* acts as a home asset register and allows users to upload images and populate the manual fields. *MyVault* will make reporting a theft or loss of property straightforward and aims to increase the user's chances of recovering lost or stolen goods.

## **Personal Safety Sessions**

In 2021-2022, Neighbourhood Watch NT will continue to partner with Victims of Crime NT and Personal Protection Strategies to deliver Senior's and Community Personal Safety Sessions across the Northern Territory. These sessions have already helped over 220 community members to be and feel safer - we hope to increase on this number in the following twelve months.

## **Volunteer Training**

In 2020-2021 NHWNT begun development of our new Volunteer Learning Management System. This system will provide an interactive and accessible learning experience for our dedicated team of volunteers and support their ability to help create safer, better connected and more inclusive Territory neighbourhoods. The first module of our Volunteer Training will launch in early 2022.

## **My Home, My Town - Alice Springs Initiative**

Neighbourhood Watch NT have partnered with Victims of Crime NT and Alice Springs Town Council to bring a new community safety initiative to Alice Springs. The My Home, My Town project has been created to help Alice Springs residents to be and feel safer and includes a community safety campaign, free home security assessments with funding for home security improvements and a series of free personal safety sessions. The My Home, My Town initiative will launch in October 2021.

**Thank you for your ongoing support and we look forward to another successful year of Neighbourhood Watch in the NT.**







# NEIGHBOURHOOD WATCH NT



Proudly supported by  
**Northern Territory Police,  
Fire & Emergency Services**